

SolarInnovate Energy Solutions

New Energy Battery Cabinet Warranty Agreement



Overview

When does a lithium battery warranty start?

The product warranty starts from no later than three months after the product arrival or no later than six months after the product shipment. Two parties negotiate to specify the start date based on project conditions. The standard warranty period of lithium batteries is one year.

Do I need an extended warranty on a lithium battery?

If extended warranty is required, consult the SSD and evaluate the maximum service life of lithium batteries based on the battery model and application environment. Extended warranty can be provided within the service life and needs to be quoted. Subject to the feedback from the local spare parts contact person.

What happens if a lithium battery fails during the warranty period?

Faulty parts replacement: During the warranty period, if an individual failure is caused by the lithium battery quality problem of Party B, Party B is responsible for delivering qualified parts to the receiving place agreed by both parties within the committed service level agreement (SLA).

When does a product warranty start?

The product warranty starts from the date when the preliminary acceptance certificate is issued, the date when the product is put into commercial use, or the date when the product is put into operation on the network, whenever earlier. Scenario 2: Party B is responsible for product installation.

Can extended warranty be provided within the service life?

Extended warranty can be provided within the service life and needs to be quoted. Subject to the feedback from the local spare parts contact person. Note: The SLA in the table is the standard warranty services. Warranty improvement services can be provided and quoted based on requirements of

Party A.

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What are the requirements for energy storage warranty terms?

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Energy Storage Project Warranty Period: What You Need to ...

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