

SolarInnovate Energy Solutions

Replacement of large units of outdoor power supply



Overview

What if my power supply is eligible for replacement?

If your power supply is eligible for replacement, it does not immediately mean that it is defective. Signify itself also says that you can continue to use the power supply until the replacement units have been delivered. They say, “In the meantime, you can continue to use your Philips Hue lights.

Which power supply units are affected by the code 1835 & 2047?

For example, a power supply unit with the code 1835 is affected, but a power supply unit with the code 2047 is not. This means that more power supply units are affected than was assumed a few years ago. These were not only supplied with the outdoor light strip, but also with Lily spots or Calla lights, for example.

What if my power supply code is lower than 19?

Your power supply may be affected if the first two digits (i.e. the year) are lower than 19 or the following two points apply: For example, a power supply unit with the code 1835 is affected, but a power supply unit with the code 2005 is not.

What happens if my power supply unit is affected?

This means that more power supply units are affected than was assumed a few years ago. These were not only supplied with the outdoor light strip, but also with Lily spots or Calla lights, for example. If your power supply unit is affected, this is not a problem.

Does Philips Hue have a power supply replacement program?

To ensure that you feel safe when using Philips Hue products, we’re launching a replacement program for those with affected PSUs. To avoid any risks, we advise consumers in case of product failure to first switch off the power before touching the power supply unit. Is my power supply unit affected?

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Can a 40 Watt outdoor power supply affect a hue Lily?

And now that some of you are getting your garden ready for spring, it's time to remind you of the story again. It's about the 40 Watt Outdoor Power Supply from Philips Hue. This was sold with the starter sets of the Hue Lily or Hue Calla, and the power supply of the Outdoor Lightstrips can also be affected.

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How much electricity can an outdoor power supply store

May 22, 2024 · The capacity of an outdoor power supply to store electricity widely varies based on several factors. 1. Battery type significantly influences storage capacity, with lithium-ion ...

How to replace the wall-mounted solar outdoor unit

Aug 15, 2024 · To effectively replace a wall-mounted solar outdoor unit, it is essential to follow a structured approach that ensures safety, efficiency, and longevity of the new installation. 1. ...



Outdoor power supply - Hue Support , Philips Hue

3 days ago · To check if your PSU is eligible for replacement, first unplug the product or switch off its power. On the front of the PSU, you will see a four-digit production code, formatted YYWW. ...

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